

# Dual Channel PTZ Camera

## Quick Guide

# Waterproof Requirements

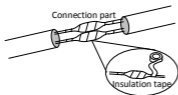
Please waterproof cables in accordance with the following instructions. User shall assume all responsibility for device damage caused by water due to improper waterproof measures.



## NOTE!

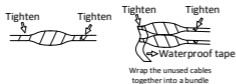
- Before you start, connect all the needed cables and cut off the copper wires for the cables that you don't use.
- Please use self-adhesive waterproof tape (supplied with some products) to protect the cables.
- Use waterproof components to protect the network cable. Waterproof the power cable separately if you don't use it. The video cable does not need waterproof treatment.

1. Use insulation tape (not included in the package) to insulate the connection part of each cable.

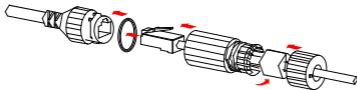


2. Waterproof the cables with self-adhesive waterproof tape.

- (1) Fully stretch the waterproof tape at both ends.
- (2) Wrap the connection part and the cable ends tightly with waterproof tape. Make sure the tape is fully stretched during the process.
- (3) Tighten the tape at both ends to prevent water leakage.



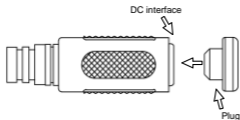
3. Install the supplied waterproof components to the network cable in sequence.



## CAUTION!

You need to mount the rubber ring onto the network cable interface first.

4. If your camera has a DC cable and you will not use it, insert the plug into the interface.



5. (Optional) After the waterproof treatment is completed, put the cables into a waterproof junction box (purchased separately).

**i CAUTION!**

- The cable connector must not be exposed and must be kept away from water.
- Restore and fasten the device after dismounting.
- Place the power adapter in a power distribution box.

## 1 Packing List

Contact your local dealer if the package is damaged or incomplete. The package contents may vary with device model.

No.	Name	Qty	Unit
1	Camera	1	PCS
2*	Waterproof components (1)	1	Set
3*	Screw components (2)	1	Set
4*	Mount accessory (3)	1	Set
5	User manual	1	Set

**Remarks:**

\* means optional and supplied with certain models only.

(1) Including one or more waterproof components such as tape and plug.

(2) Including one or more items from screws, hex key, etc.

(3) Including one or more items from drill template, bracket adapter, antistatic gloves, etc.

## 2 Safety Instructions

Installation and removal of the unit and its accessories must be carried out by qualified personnel. You must read all of the safety instructions before installation and operation.

### 2.1 Precautions

- When moving the device, do not use the tail cable to lift the device.
- Make sure the length of the power cable between the power adapter and the camera is not too long, otherwise the voltage of the camera is lowered, causing the camera to

work abnormally. If it is required to lengthen the power cable, lengthen the cable between the power adapter and the mains.

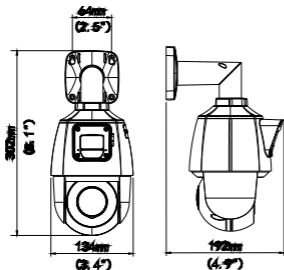
- When connecting to an external interface, use an existing connection terminal, and ensure that the cable terminal (latch or clamp) is in good condition and properly fastened.
- Do not overbend or drag cables during installation; otherwise, poor cable contact may cause malfunction.
- Do not aim the lens to any strong light source such as the sun or an incandescent lamp. It may cause permanent damage to the lens.
- During transportation, special attention is required to protect the transparent dome cover from friction, scratch and stain, etc. Do not remove the protective film from the cover until mounting is finished. Remove the protective film before powering on the device.
- Handle the device with care during transportation, storage and installation. Avoid excessive pressure and vibration. Keep the device away from vibration sources. Protect the cables and connectors from damage. Make sure the device is always properly grounded.

## 2.2 Maintenance

- If there is grease or a dust stain on the front glass surface, clean the glass surface gently from the center outward using anti-static gloves or an oil-free cloth. If the grease or the stain still remains, use anti-static gloves or an oil-free cloth dipped with detergent and clean the glass surface gently until it is clean.
- If there is dust on the front glass surface, remove the dust gently using an oil-free brush or a rubber dust blowing ball.
- Do not use organic solvents (benzene, alcohol, etc) to clean the camera.

## 3 Appearance

### 3.1 Dimensions



### 3.2 Cable Connection

The appearance and tail cable may vary with device model.

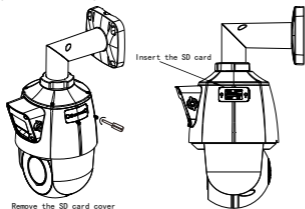


## 4 Mount Your Camera

### 4.1 (Optional) Insert Micro SD Card

You need to install a Micro SD card first if you want to save video on an on-board SD card. You need to open the SD card cover of the camera first. Before you insert or remove the Micro SD card, be sure to disconnect power and wait till the camera stops operation; otherwise, the camera or the Micro SD card may be damaged.

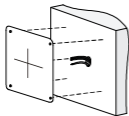
For recommended SD card specifications, please contact your dealer or technical support. Make sure the sealing ring is in place when you install the back cover; otherwise, waterproof performance may be affected.



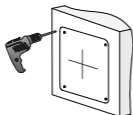
### 4.2 Wall Mount

Please mount the camera onto the wall. Make sure the wall is strong enough to support the weight of the camera. Please prepare the installation tools in advance.

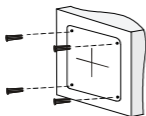
1. Locate the positions of the holes. Paste installation positioning stickers on the wall and align the cross center to the hole in the wall.



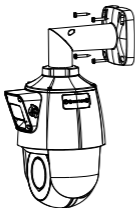
2. Drill holes on the wall. Use a  $\phi 6-6.5\text{mm}$  drill bit to drill 30mm-depth guide holes according to the positions marked by the sticker.



3. Mount the plastic rivets of self-tapping screws. Knock the plastic rivets into the guide holes and ensure that they are tightened up.



4. Mount your camera onto the wall. Lead tapping screws through the guide holes in the camera base and fix them on the wall using a screwdriver.



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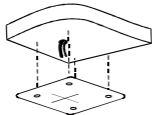
**i CAUTION!**

During the wiring process, do not hold the tail cable for weight bearing, otherwise, cable connection might be loosened.

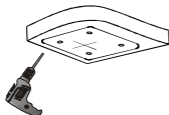
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## 4.3 Pendant Mount

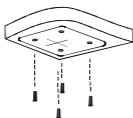
1. Locate the positions of the holes. Paste installation positioning stickers on the wall and align the cross center to the hole in the wall.



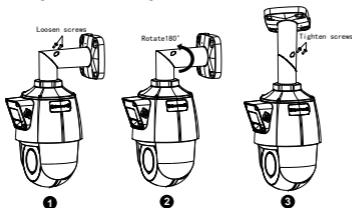
2. Drill holes on the wall. Use a  $\phi 6-6.5\text{mm}$  drill bit to drill 30mm-depth guide holes according to the positions marked by the sticker.



3. Mount the plastic rivets of self-tapping screws. Knock the plastic rivets into the guide holes and ensure that they are tightened up.



4. Loosen the screws on both sides of the mounting bracket, rotate the bracket 180° and straighten it, and then tighten the screws.



5. Mount the camera onto the ceiling. Insert two self-tapping screws into the holes on the ceiling and secure them. Align the holes in the bracket base with the screws and hang the camera on the screws.

Align the holes with the self-tapping screws



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**CAUTION!**

Do not tighten the self-tapping screws completely, but make sure that they are secure enough to withstand the weight of the camera.

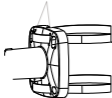
6. Lead two self-tapping screws through the remaining two holes in the bracket base and secure them on the ceiling. Tighten all screws.



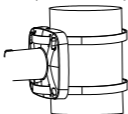
#### NOTE!

A strap (purchased separately) is required when you need to mount the camera to a pole or column.

Lead the strap through the holes in the bracket base



Mount the strap with camera to the pole and fasten the strap



## 5 Access Your Camera

Before you begin, check that:

- Your camera is operating properly and connected to the network.
- The PC you are using is installed with Internet Explorer 9.0 or later.

Follow these steps to access your camera through the Web:

1. Open your browser, input the IP address of your camera in the address bar and then press Enter to open the login page. The default IP is **192.168.1.13**.
2. Enter the username and password and then click **Login**.



#### NOTE!

- DHCP is enabled by default. If a DHCP server is used in your network, your camera may be assigned an IP address, and you need to use the assigned IP address to log in.
- You may need to install a plug-in at your first login. Please follow the on-screen instructions to complete the installation and then open the browser again to log in.
- You are strongly recommended to set a strong password of at least nine characters including all three elements: digits, letters and special characters.



# Disclaimer and Safety Warnings

## Copyright Statement

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## Export Compliance Statement

Our company complies with applicable export control laws and regulations worldwide, including that of the People's Republic of China and the United States, and abides by relevant regulations relating to the export, re-export and transfer of hardware, software and technology. Regarding the product described in this manual, our company asks you to fully understand and strictly abide by the applicable export laws and regulations worldwide.

## Privacy Protection Reminder

Our company complies with appropriate privacy protection laws and is committed to protecting user privacy. You may want to read our full privacy policy at our website and get to know the ways we process your personal information. Please be aware, using the product described in this manual may involve the collection of personal information such as face, fingerprint, license plate number, email, phone number, GPS. Please abide by your local laws and regulations while using the product.

## About This Manual

- This manual is intended for multiple product models, and the photos, illustrations, descriptions, etc, in this manual may be different from the actual appearances, functions, features, etc, of the product.
- This manual is intended for multiple software versions, and the illustrations and descriptions in this manual may be different from the actual GUI and functions of the software.
- Despite our best efforts, technical or typographical errors may exist in this manual. Our company cannot be held responsible for any such errors and reserves the right to change the manual without prior notice.
- Users are fully responsible for the damages and losses that arise due to improper operation.
- Our company reserves the right to change any information in this manual without any prior notice or indication. Due to such reasons as product version upgrade or regulatory requirement of relevant regions, this manual will be periodically updated.

## Disclaimer of Liability

- To the extent allowed by applicable law, in no event will our company be liable for any special, incidental, indirect, consequential damages, nor for any loss of profits, data, and documents.
- The product described in this manual is provided on an "as is" basis. Unless required by applicable law, this manual is only for informational purpose, and all statements, information, and recommendations in this manual are presented without warranty of any kind, expressed or implied, including, but not limited to, merchantability, satisfaction with quality, fitness for a particular purpose, and noninfringement.
- Users must assume total responsibility and all risks for connecting the product to the Internet, including, but not limited to, network attack, hacking, and virus. We strongly recommend that users take all necessary measures to enhance the protection of network, device, data and personal information. Our company disclaims any liability related thereto but will readily provide necessary security related support.
- To the extent not prohibited by applicable law, in no event will our company and its employees, licensors, subsidiary, affiliates be liable for results arising out of using or inability to use the product or service, including, not limited to, loss of profits and any other commercial damages or losses, loss of data, procurement of substitute goods or services; property damage, personal injury, business interruption, loss of business information, or any special, direct, indirect,

incidental, consequential, pecuniary, coverage, exemplary, subsidiary losses, however caused and on any theory of liability, whether in contract, strict liability or tort (including negligence or otherwise) in any way out of the use of the product, even if our company has been advised of the possibility of such damages (other than as may be required by applicable law in cases involving personal injury, incidental or subsidiary damage).

- To the extent allowed by applicable law, in no event shall our total liability to you for all damages for the product described in this manual (other than as may be required by applicable law in cases involving personal injury) exceed the amount of money that you have paid for the product.

## Network Security

**Please take all necessary measures to enhance network security for your device.**

The following are necessary measures for the network security of your device:

- **Change default password and set strong password:** You are strongly recommended to change the default password after your first login and set a strong password of at least nine characters including all three elements: digits, letters and special characters.
- **Keep firmware up to date:** It is recommended that your device is always upgraded to the latest version for the latest functions and better security. Visit our official website or contact your local dealer for the latest firmware.

**The following are recommendations for enhancing network security of your device:**

- **Change password regularly:** Change your device password on a regular basis and keep the password safe. Make sure only the authorized user can log in to the device.
- **Enable HTTPS/SSL:** Use SSL certificate to encrypt HTTP communications and ensure data security.
- **Enable IP address filtering:** Allow access only from the specified IP addresses.
- **Minimum port mapping:** Configure your router or firewall to open a minimum set of ports to the WAN and keep only the necessary port mappings. Never set the device as the DMZ host or configure a full cone NAT.
- **Disable the automatic login and save password features:** If multiple users have access to your computer, it is recommended that you disable these features to prevent unauthorized access.
- **Choose username and password discretely:** Avoid using the username and password of your social media, bank, email account, etc, as the username and password of your device, in case your social media, bank and email account information is leaked.
- **Restrict user permissions:** If more than one user needs access to your system, make sure each user is granted only the necessary permissions.
- **Disable UPnP:** When UPnP is enabled, the router will automatically map internal ports, and the system will automatically forward port data, which results in the risks of data leakage. Therefore, it is recommended to disable UPnP if HTTP and TCP port mapping have been enabled manually on your router.
- **SNMP:** Disable SNMP if you do not use it. If you do use it, then SNMPv3 is recommended.
- **Multicast:** Multicast is intended to transmit video to multiple devices. If you do not use this function, it is recommended you disable multicast on your network.
- **Check logs:** Check your device logs regularly to detect unauthorized access or abnormal operations.
- **Physical protection:** Keep the device in a locked room or cabinet to prevent unauthorized physical access.
- **Isolate video surveillance network:** Isolating your video surveillance network with other service networks helps prevent unauthorized access to devices in your security system from other service networks.

## Safety Warnings

The device must be installed, serviced and maintained by a trained professional with necessary safety knowledge and skills. Before you start using the device, please read through this guide carefully and make sure all applicable requirements are met to avoid danger and loss of property.

## Storage, Transportation, and Use

- Store or use the device in a proper environment that meets environmental requirements, including and not limited to, temperature, humidity, dust, corrosive gases, electromagnetic radiation, etc.
- Make sure the device is securely installed or placed on a flat surface to prevent falling.
- Unless otherwise specified, do not stack devices.
- Ensure good ventilation in the operating environment. Do not cover the vents on the device. Allow adequate space for ventilation.
- Protect the device from liquid of any kind.
- Make sure the power supply provides a stable voltage that meets the power requirements of the device. Make sure the power supply's output power exceeds the total maximum power of all the connected devices.
- Verify that the device is properly installed before connecting it to power.
- Do not remove the seal from the device body without consulting our company first. Do not attempt to service the product yourself. Contact a trained professional for maintenance.
- Always disconnect the device from power before attempting to move the device.
- Take proper waterproof measures in accordance with requirements before using the device outdoors.

#### **Power Requirements**

- Install and use the device in strict accordance with your local electrical safety regulations.
- Use a UL certified power supply that meets LPS requirements if an adapter is used.
- Use the recommended cordset (power cord) in accordance with the specified ratings.
- Only use the power adapter supplied with your device.
- Use a mains socket outlet with a protective earthing (grounding) connection.
- Ground your device properly if the device is intended to be grounded.

#### **Battery Use Caution**

- When battery is used, avoid:
  - High or low extreme temperatures during use, storage and transportation;
  - Extremely high or low temperature and air pressure during use, storage and transportation;
  - Battery replacement.
- Use the battery properly. Improper use of the battery such as the following may cause risks of fire, explosion or leakage of flammable liquid or gas.
  - Replace battery with an incorrect type;
  - Dispose of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery;
- Dispose of the used battery according to your local regulations or the battery manufacturer's instructions.

#### **Avertissement de l'utilisation de la batterie**

- Lorsque utiliser la batterie, évitez:
  - Température et pression d'air extrêmement élevées ou basses pendant l'utilisation, le stockage et le transport.
  - Pression d'air extrêmement basse, ou pression d'air basse à haute altitude;
  - Remplacement de la batterie.
- Utilisez la batterie correctement. Mauvaise utilisation de la batterie comme celles mentionnées ici, peut entraîner des risques d'incendie, d'explosion ou de fuite liquide de gaz inflammables.
  - Remplacer la batterie par un type incorrect;
  - Disposer d'une batterie dans le feu ou un four chaud, écraser mécaniquement ou couper la batterie;
- Disposer la batterie utilisée conformément à vos règlements locaux ou aux instructions du fabricant de la batterie.

#### **Regulatory Compliance**

##### **FCC Statements**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution:** The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

#### **LVD/EMC Directive**



This product complies with the European Low Voltage Directive 2014/35/EU and EMC Directive 2014/30/EU.

#### **WEEE Directive-2012/19/EU**



The product this manual refers to is covered by the Waste Electrical & Electronic Equipment (WEEE) Directive and must be disposed of in a responsible manner.

#### **Battery Directive-2013/56/EC**



Battery in the product complies with the European Battery Directive 2013/56/EC. For proper recycling, return the battery to your supplier or to a designated collection point.